

NEWS RELEASE

October 2, 2024

NEW EMERGENCY DEPARTMENT WALK-IN ENTRANCE OPENING OCTOBER 7, 2024

Emergency Department Renovation Improvement Project Progress

Brantford, ON – As part of the Emergency Department (ED) Renovation Improvement Project, the newly constructed walk-in entrance at the Brantford General Hospital (BGH) ED will open effective Monday, October 7, 2024.

This entrance, located adjacent to the ambulance drop-off area on Terrace Hill Street, will be the primary entrance for all patients and visitors accessing the Emergency Department, and will be open 24 hours a day, 7 days a week.

“These changes are permanent and will positively enhance patient navigation and direct access to the Emergency Department at BGH”, said Bonnie Camm, President & CEO, BCHS.

The A-Wing entrance will no longer be considered the primary entrance for the ED and will return to being an entrance for non-emergency use. Its previous hours of operation of 5:30 am – 9 pm each day will resume.

For information on the latest maps and directions for Brantford General Hospital, please visit the [Maps and Directions](#) page of our website.

The ED renovations are being done in nine phases to ensure the busy ED can continue to provide emergency care to residents and will continue over the next 2.5 years. Over 50,000 people attend the ED annually to receive care. Patients and visitors to BGH are asked to follow the signage posted in and around the hospital for their safety during the construction.

With support from generous donors, the [BCHS Foundation](#) has raised over \$7 million to date to meet both provincial funding requirements and to purchase essential medical equipment for the ED. Without the support from our donors, the renovation project would not be possible.

Information about the ED Renovation Improvement Project is available on the hospital’s [Reimagine BCHS website](#) or by contacting: reimagine.bchs@bchsys.org.

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Media Contact:

Alena Lukich

Vice President, Strategy, Quality, Risk & Communications

Alena.Lukich@bchsys.org

